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24 JUNE 2019



National Insurance Phone Scams Alert



We have received reports of telephone scammers once again targeting people in Kent.

How this scam works:

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payment or due to doing something illegal against the government.

- The caller might know your NI number and ask you to verify name and DOB.
- They may say there is a warrant out for your arrest and to either pay now or go to court and perhaps jail.
- They may also say that if you didn't pay you will be prevented from getting any benefits or that they have the authority to freeze your bank account.
- One resident was asked for £48,000 to "unblock their NI number"!
- Scammers may call multiple times

What to do:

- Hang up and don't return their calls.
- **NEVER** disclose any personal information such as bank details or date of birth, no matter who the person claims to be.
- If you have already given money to scammers, contact Kent Police by calling **101** and you can also [report it to Action Fraud](#). The information you give to Action Fraud can help track down the scammer.

Report it

Kent County Council is currently running a campaign in the Folkestone area in the [Tesco Bags for Life](#) to help protect vulnerable people from telephone scammers by installing a TrueCall phone blocker at their home. Please support our project if you can.



TESCO

Bags of Help

FOLKESTONE

- Folkestone Superstore
- Hawkinge Express
- Bouverie Rd Express
- Foord Rd Express
- Dover Rd Express



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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06** Monday to Friday from 9am to 5pm.

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