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14 FEBRUARY 2019

Want to report a doorstep criminal



## Roofing Doorstep criminals targeting Kent residents



We are reminding residents to be on guard against doorstep criminals following suspicious activity in [Tunbridge Wells.](#)

### What happened:

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maintenance to her property.

- He told her he was working at a nearby building site and offered to clean her gutters for £30.
- Once up a ladder, the man claimed there were loose roof tiles which needed replacing and that it would cost £200.
- He returned a couple of days later with two other men and the price for the work kept going up.
- The victim eventually paid £550.



### What to do:

- ALWAYS refuse on the spot repairs.
- Don't allow anyone to pressure you into having work done. If you ask them to leave and they don't, contact the police on 999.
- Legitimate traders would never ask you to go to the bank or cash point.
- Use reputable traders who are members of the KCC Trading Standards approved trader scheme, run in partnership with Checkatrade
- Ask for quotes in writing and check that the tradesperson is from the company they say they are from

Warn vulnerable family members, friends and neighbours living in the area.

**If you feel afraid or threatened by a doorstep caller, phone 999.**

**Please report any suspicious doorstep callers to us.**

Report it

Help keep your community safe. [Report](#) doorstep criminals as soon as you see them or tell your local [Community Warden](#) or [Police Officer](#).

Even if you're not sure if they are a criminal tell us anyway, we want to know.



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## Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06** Monday to Friday from 9am to 5pm.

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